

For Immediate Release

TÜV Management Service awards first ISO 9001:2000 certification in the U.S. to Mi8 Corporation.

Danvers, Massachusetts, December 15, 2000. TÜV Management Service (www.tuvglobal.com) headquartered in Danvers, MA announces that it has awarded their first ISO 9001:2000 certificate in the United States to Mi8 Corporation (www.Mi8.com) of New York, NY. The ISO 9001:2000 certificate was presented to Dave Castellani, CEO of Mi8 Corporation by Richard King-Davies, ISO Auditor for TÜV Management Service this morning, moments after the global release of the ISO 9001:2000 standard by the International Organization for Standardization (ISO) in Geneva, Switzerland.

The release of the new ISO 9001:2000 standard succeeds the current ISO 9000:1994 standard and will become mandatory after a three-year transition period beginning December 15, 2000. Prior to the standard's publication date, ISO 9001:2000 certification was not possible. The ISO 9001:2000 standard reduces many of the standards that were present within the ISO 9000:1994 series standard merging ISO 9001, ISO 9002 and ISO 9003 into one single standard ISO 9001:2000. Also included are significant changes to the content, creating a new structure based upon eight quality management principles: Customer focused organization, leadership, involvement of people, process approach, systems approach to management, continual improvement, factual approach to decision making and mutually beneficial supplier relationships.

"Mi8 is committed to providing quality application services that exceed our customers' requirements and expectations, and the experience we gathered by implementing ISO-compliant procedures gives us an invaluable advantage as we move forward," said Dave Castellani, CEO of Mi8 Corporation. "Our achievement in receiving ISO 9001 certification is a tribute to our employees, and the level of quality to which they hold themselves and Mi8 accountable."

"By issuing certification to ISO 9001:2000 moments after the final publication of the standard, Mi8 Corporation becomes the first to receive their certification to the new ISO 9001:2000 standard in the U.S.," stated Richard King-Davies, ISO Auditor for TÜV Management Service. "Mi8 Corporation now joins the TÜV extended family of over 1,000 certified clients that have received management systems certification from TÜV Management Service."

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About Mi8 Corporation

Mi8 Corporation, headquartered In New York, was founded in 1998 and is a pioneer in the Applications Service Provider (ASP) industry. Mi8's services transform complex software packages (applications) into easy-to-use services delivered over public and private data networks, including the Internet. Via this model, Mi8 offers advanced messaging and collaboration software for small and mid-size organizations. The company's application services include Microsoft® Outlook & Exchange and Microsoft Office®, enhanced with wireless access and other add-on services.

About TÜV Management Service

TÜV Management Service is an international certification organization, providing professional management systems certification services as a top ten ISO 9000 registrar in North America, Asia and Europe. Headquartered in Danvers, Massachusetts, TÜV Management Service is a division of TÜV America Inc., maintaining a full time audit staff in over a dozen locations throughout North America offering ISO 9000, QS-9000, ISO 14001, TE Supplement, AS9000, EN 46000, ISO 13485/88, VDA 6.1 and ISO/TS 16949 certification.

Together with its sister division TÜV Product Service, a European Union Notified Body for a variety of EU directives, TÜV offers full suites of services, including CE Marking assistance, mechanical/electrical product safety, electromagnetic compatibility (EMC), medical devices, functional safety and telecom testing. A subsidiary of TÜV Süddeutschland AG (Munich, Germany), the companies combined employ a staff of over 9000 professionals in more than 30 countries throughout the world.

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For more information, contact:

Richard King-Davies
TÜV Management Service
ISO Auditor
(978) 739-7011
E-Mail: rking-davies@tuvam.com

For editorial information, contact:

Mark B. Romanowski
TÜV Management Service
U.S. Marketing Manager
(978) 739-7015
E-Mail: mromanowski@tuvps.com